

## AKAT Complete Transport Terms & Conditions

### 1. **Transport Cancellation Policy**

Please plan carefully before finalizing a transport contract with us. If you cancel a *Dispatched Transport*, (deposit paid and driver assigned and scheduled), you will forfeit your deposit. This is because the cancellation will disrupt the schedule of interstate trips arranged for your driver before and after your transport. Please call us with any questions - we are here to help you.

### 2. **Restrictions on Quoted Transport Price**

Quoted price can increase if unanticipated costs are incurred during your transport, such as tire repairs. Examples include, but are not limited to, repairs to (or replacement of) your trailer tires; or cost of unforeseen government-required escort vehicles on particular roadways.

### 3. **All Payments Are through AKAT**

AKAT collects all payments (credit or debit card only) by phone. Drivers are not allowed to request funds from customers under any circumstance. Trailer or tire repairs, if needed during transport, will be paid for by driver and collected from customers by AKAT subsequently.

### 4. **Transport Cannot Take Place, Resulting in Truck Not Used Fee**

You may be subject to a Truck Not Used Fee (deposit forfeited) in the event that our driver arrives as scheduled at your location but determines that transport cannot take place due to conditions that cannot be corrected in less than half an hour by the driver or owner (you) at your expense.

#### **Conditions that may prevent transport include, but are not limited to:**

- The trailer or mounted cargo exceeds quoted dimensions or other limits stated in the quote.
- Trailer is not roadworthy, i.e., (a) dry-rotted tire(s) (b) flat tire(s); (c) unsafe condition of any component of trailer and hitch; or
- The load is not mounted on a trailer, or is unbalanced, or otherwise mounted insecurely;
- RV / Trailer is not easily and immediately accessible to be hitched and moved because it is (a) blocked by other vehicles or trailers (our drivers cannot move other trailers or vehicles for you) (b) trailer is locked to another hitch (c) trailer is sitting in a field or other location with, in driver's sole estimation, unsafe or uneven access;
- The fuel tank of a powerboat or propane tank is more than 1/4 full (violation of DOT rules).

If you are unsure about any potential problems or conditions, please discuss them with our transport coordinator before finalizing transport. We are here to help you!

**5. Condition of Tires Disclaimer**

AKAT is not responsible for damages caused to your RV, trailer or trailer cargo due to failure (blowouts, flat tires, lost retreads) of worn-out or damaged tires on your RV or trailer.

**6. Provide an inflated Spare Tire**

We highly recommend that you provide an inflated spare tire for your trailer, because if the trailer has a flat tire during transport, owner is responsible for reimbursing the driver for the cost of replacement tire plus mileage plus time to locate, buy and install the replacement tire, billed at \$25 an hour labor rate. If you provide an inflated spare tire, there is a \$25 flat fee to install it if needed. All repairs by driver must be pre-approved by AKAT. Customers may not reimburse driver directly.

**7. No Utilities Breakdown or Setup**

Our drivers do NOT provide breakdown or setup of RV utilities. Water, Sewer, Electric, Telephone and Air Conditioning lines must be disconnected by owner prior to transport. Likewise, upon delivery, it is owner's responsibility to connect all utility lines.

**8. Leveling of your RV upon delivery**

Our drivers only provide basic RV leveling (when applicable) upon delivery.

**9. Boat Pick-up and Drop-off Conditions**

Due to insurance regulations, our drivers cannot pull boats from the water, or put boats into the water for you.



